**Aberdeen International Airport Consultative Committee – September the 3rd , 2021**

**Present**

**A Stewart Chairman AIACC**

**M Beveridge AIAL Operations Director**

**I Elrick Bucksburn and Newhills Community Council**

**L McCann AIAL Communications Coordinator**

**W Mcpherson** **British Travel Agents/Scottish Passengers Agents Association**

**S Taylor AGCC**

**J Cox Aberdeenshire Council**

**J Gifford Aberdeenshire Council**

**G Blackett Aberdeenshire Council**

**T Stapelton Oil and Gas UK**

**M Bochel NESTRANS**

**B Harrison Dyce & Stoneywood Community Council**

**A Mackenzie Aberdeen City Council**

**N MacGregor Aberdeen City Council**

**G Al-Samarai Aberdeen City Council**

**R Macdonald NATS**

**C Foy VisitAberdeenshire**

**Apologies**

**D Macfarlane Vice-chairman AIACC**

**G Hance Vice-chairman AIACC**

**A Barclary-Scurry AccessABZ representative**

**L Simmons Bridge of Don Community Council**

**H Gordon British Travel Agents/Scottish Passengers Agents Association (Willie McPherson in attendance as replacement)**

**M Roy Aberdeenshire Council (Cllr Jim Gifford in attendance as replacement**

**J Wood Passenger Representative**

**G Cleaver SCDI**

Agenda

1. Introductions – Alan Stewart
2. Previous meeting minutes– Alan Stewart
3. Update from AIA – Mark Beveridge
4. Appointment of Secretary – Update –Alan Stewart/ Lee McCann
5. AOB– Alan Stewart
6. INTRODUCTION

A Stewart welcomed all present and noted apologies from the meeting.

1. SEPTEMBER MINUTES

No issues to report on previous meeting minutes

1. UPDATES FROM AIAL– M Beveridge (Operations Director)

M Beveridge went through a comprehensive presentation giving an update to operations. A copy of the slides are attached for information.

An update was given on current airlines and the route development currently taking place to recover and offer more leisure options to passengers.

G Blackett congratulated AIA for bringing Gatwick back and the new double daily service from March 2022.

A rundown was given of current retail offerings including InMotion opening airside and Granite City reopening landside.

MB gave update on testing facility and move to provide Day 2 PCR test at airport in near future.

A new system for PRM has been implemented at the airport providing a more transparent and timely service.

MB provided a feedback update from passengers including complaints, compliments and enquiries. A Stewart spoke about AIA having one handling agent, MB said sensitive discussions continue with other potential other handling agents.

A Mackenzie had a complaint from a colleague with amount of taxis available past weekend. MB had asked colleague to write to him directly to investigate.

MB spoke about recent weather and challenges with ground handler working to health and safety procedures with high winds and loss of power impacting NATS and flights on Saturday past.

J Gifford noted no taxis at train station at the weekend and constituent issues getting out to the airport. MB noted no issues with bus service but will pick up with bus operator about signage at train station.

R Macdonald noted a Special Bulletin from AAIB with an aircraft flying to Aberdeen. L McCann commented on some of the language used in reports.

N McGregor asked about parking east side at the Babcock facility, buses are blocking roads to annoyance of local residents.

A local hotel quarantine facility is being investigated by Scottish Government with current situation seeing passengers arriving into Aberdeen being busses to Edinburgh.

8 complaints for noise in November, it is a continued decline since a peak in July 2021. Work ongoing in background about potential noise insulation schemes.

MB continued by telling committee regarding community engagement for the new ABZ Propeller Fund and search for new charity partner.

I Elrick asked about Offshore Europe moving to Feb 2022 rather than standard September. Noted it takes place Feb 1-4. W Macpherson noted the nervousness still around with covid there are still hotel spaces available – WM noted less exhibitors than normal offshore Europe

C Foy said clearly picture will emerge on hotel rooms in coming months, there has been an appetite for attendance to conferences like recent medical conference. CF said a marketing campaign will be launched showing connectivity from Aberdeen to the world.

A Stewart thanked AIAL for update.

1. Appointment of a secretary.

MB noted that we are looking at making a number of appointments to the airport next year. This includes a role for admin support for the consultative committee and ABZ Propeller Fund.

It is hoped MB will have a name A Stewart for a new secretary in January.

1. AOCB

A Stewart brought up membership of the committee, AS using the constitution will look to review the membership next year.

MB asked if feedback had been received to T Stapleton about the vantage card situation which has been ongoing this year. TS said no other feedback received but will liaise with MB directly.

A Stewart brought the meeting to a close, offered season greetings and noted the next meeting will take place in March with decision to be taken at a later date whether in person or online.